OUTDOOR LED SCOREBOARD
CARE & OPERATIONS MANUAL

98-0000-11 • REV 11-19-08
DISCLAIMER
This publication is not a service manual. There are no user serviceable components. If you require service, please contact your authorized Fair-Play dealer, service representative, or Fair-Play Help Desk.

SERVICE & CUSTOMER INFORMATION

- Customers must have part numbers when ordering items through the service department.
- To aid you in your discussions with service representatives, we suggest that you record or have the following information:

<table>
<thead>
<tr>
<th>MODEL: ___________________________</th>
<th>BOARD TYPE: ______</th>
</tr>
</thead>
<tbody>
<tr>
<td><em>(Found on the right side of the scoreboard — see ID Label on page 3)</em></td>
<td><em>(Refer to control user manual)</em></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>SALES ORDER: ___________________________</th>
</tr>
</thead>
<tbody>
<tr>
<td><em>(This number is found on the upper right hand corner of the packing slip, invoice, or near the ID Label)</em></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>INSTALLATION DATE: ___________________________</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>DEALER INFORMATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dealer: ___________________________</td>
</tr>
<tr>
<td>Contact: ___________________________</td>
</tr>
<tr>
<td>Website: ___________________________</td>
</tr>
<tr>
<td>Email: ___________________________ Email: ___________________________</td>
</tr>
<tr>
<td>Phone: ___________________________ Fax: ___________________________</td>
</tr>
<tr>
<td>Address: ___________________________</td>
</tr>
<tr>
<td>___________________________</td>
</tr>
<tr>
<td>___________________________</td>
</tr>
</tbody>
</table>

- If further help is needed — contact your authorized Fair-Play dealer, service representative, or phone the Fair-Play Help Desk at:
  - Toll free phone ..........(800) 462-2716
  - Fax number .................(515)-263-7605
  - Website ......................www.fair-play.com

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COMPONENT LABELS

**ID LABEL**

The **model number** is found on the ID Label located on the right side of the scoreboard. Refer to Figure 1 on this page.

*Note:* The **model number** is cross-referenced in the control user manual to a **board type**. The **board type** is then programmed into the control to run the **scoreboard**. Please refer to the control user manual for additional information.

**SALES ORDER LABEL**

The sales order numbers are required for service and warranty purposes. The sales order labels are located on various places on the scoreboard:

- On the right side of the scoreboard, and
- On the inside the scoreboard — on or near the major components.

**DIAGRAMS, LABELS AND PART NUMBERS**

Behind the main access panel, the general locations of the major components are shown in Figure 2 below. Additional information such as part numbers, component names, connection notes, jumper settings and diagrams are also provided on or near the components.

![Diagram of component layout behind the access door](image)

*Figure 2 — Typical component layout behind the access door*
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- PRE-SEASON ................................................................................................................................ 2

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## SCOREBOARD MODELS

### BASEBALL

- 9 FT WIDE BASEBALL .................................................................................................................. 4
- 14 FT WIDE BASEBALL ............................................................................................................... 4
- 18 FT WIDE BASEBALL ............................................................................................................... 5
- 20 FT WIDE BASEBALL ............................................................................................................... 5
- 26-28 FT WIDE BASEBALL ....................................................................................................... 6
- 36 FT WIDE BASEBALL ............................................................................................................... 6

### FOOTBALL

- 14 FT WIDE FOOTBALL ............................................................................................................... 6
- 18 FT WIDE FOOTBALL ............................................................................................................... 7
- 20 FT WIDE FOOTBALL ............................................................................................................... 7
- 26 FT WIDE FOOTBALL ............................................................................................................... 8
- 27 FT WIDE FOOTBALL ............................................................................................................... 8
- 32 FT WIDE FOOTBALL ............................................................................................................... 9
- 36 FT WIDE FOOTBALL .............................................................................................................. 10
- 40 FT WIDE FOOTBALL .............................................................................................................. 10
- 45 FT WIDE FOOTBALL .............................................................................................................. 11

### SOCCER

- 14-20 FT WIDE SOCCER ............................................................................................................. 12
- 24 FT WIDE SOCCER ................................................................................................................... 12
POWERING UP THE SCOREBOARD

TURN ON SCOREBOARD

Turn ON the scoreboard’s main disconnect switch — this is usually mounted near the scoreboard or on one of the support columns.

- **Wired System** — if the scoreboard does not detect a signal from the control, then a roving segment will move around the digits of the scoreboard.
- **Wireless System** — if the scoreboard is equipped with a Fair-Play Wireless Gen 2 system and it does not detect a control signal within five (5) seconds after powering up, then it will display its receiver’s operating channel for 30 minutes.

If after 30 minutes and the scoreboard still is not receiving any signal, the channel number will disappear and a roving segment will move around the digits of the scoreboard.

TURN ON CONTROL

Fair-Play provides various types of controls that are compatible with your scoreboard. When the scoreboard is properly receiving data from the control, the scoring data (time, score, fouls, etc.) appears on the scoreboard. Please refer to your control user guide for additional information.

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**Figure 3 — Typical Scoreboard & Control Connections**
TURN OFF POWER

Turn OFF power to the scoreboard and control when the games are over or when the scoreboard is not in use.

- Turn OFF scoreboard’s main disconnect switch
- To prevent possible damage to the control from lightning strikes or power surges:
  - Turn OFF control power.
  - Unplug the control’s power cable from the wall outlet.
  - Unplug the control’s data cable from the hookup box.
  - Store the control in a safe place to prevent possible theft or vandalism.
- Refer to Scoreboard Care below for additional information.

SCOREBOARD CARE

Your Fair-Play scoreboard, when installed as directed by the installation instructions, is designed and constructed to withstand normal environmental conditions. Because of its seasonal usage, particularly for outdoor football and baseball scoreboards, long life with minimum service can be expected by caring for the scoreboard during off-season.

CAUTION:
- Disconnect power before servicing.
- Follow safety precautions.

OFF SEASON

- Turn power OFF.
- Portable scoreboards can be disconnected and removed from their supports and stored in an indoor location.
- The control must be unplugged, placed in their carrying case and stored in a dry location of moderate temperatures.

PRE-SEASON

- As a precautionary measure, the scoreboard should be inspected, reassembled, and tested 6 to 8 weeks in advance of the game season.
- To ensure that the LEDs are operating at optimum brightness, remove any accumulated dirt and debris from the scoreboard by washing the exterior of scoreboard with a highly diluted dish soap solution and a soft bristled brush. Rinse gently with tap water using a garden hose spray nozzle.

CAUTION
- Do not use a high pressure sprayer.
## TROUBLESHOOTING

<table>
<thead>
<tr>
<th>PROBLEM:</th>
<th>SOLUTION:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scoreboard does not light or function.</td>
<td>• Verify that the disconnect switch or breaker for the scoreboard’s is ON.</td>
</tr>
<tr>
<td></td>
<td>• If the disconnect switch is ON and there is power to the disconnect switch and scoreboard does not work — call an electrician.</td>
</tr>
<tr>
<td>Scoreboard keeps showing a roving segment on each the LED digits.</td>
<td>• Verify that the <strong>control</strong> is turned ON.</td>
</tr>
<tr>
<td></td>
<td>• Verify that the short data cable is connected from the <strong>control</strong> to the hookup box.</td>
</tr>
<tr>
<td></td>
<td>• Wireless system only — verify that the both scoreboard and <strong>control</strong> are operating on the same channel. Refer to the control user manual for additional information.</td>
</tr>
<tr>
<td></td>
<td>• Verify that the <strong>control</strong> is programmed for the correct sport and scoreboard type. Refer to the control user manual for additional information.</td>
</tr>
<tr>
<td></td>
<td>• Contact your authorized Fair-Play dealer, service representative, or Fair-Play Help Desk.</td>
</tr>
<tr>
<td>Random LED’s, scoreboard not functioning correctly.</td>
<td>• Verify that the <strong>control</strong> is operating properly.</td>
</tr>
<tr>
<td></td>
<td>o Check power at the <strong>control</strong>.</td>
</tr>
<tr>
<td></td>
<td>o Check data cable — cable, plug and connectors.</td>
</tr>
<tr>
<td></td>
<td>o Verify that the <strong>control</strong> is programmed for the correct sport or scoreboard type.</td>
</tr>
<tr>
<td></td>
<td>o Refer to the control user manual for additional information.</td>
</tr>
<tr>
<td></td>
<td>• Plug the <strong>control</strong> directly into the data-in box inside the scoreboard. If the scoreboard runs, call electrician to repair or replace the data cable from the scoreboard to the hookup box.</td>
</tr>
<tr>
<td></td>
<td>• Contact your authorized Fair-Play dealer, service representative, or Fair-Play Help Desk.</td>
</tr>
<tr>
<td>Miscellaneous LED’s not lighting or staying lit all the time.</td>
<td>• Contact your authorized Fair-Play dealer, service representative, or Fair-Play Help Desk.</td>
</tr>
</tbody>
</table>
SCOREBOARD MODELS

The illustrations in this chapter are provided to help identify the model of your scoreboard.

BASEBALL

9 FT WIDE BASEBALL

14 FT WIDE BASEBALL
18 Ft Wide Baseball

20 Ft Wide Baseball
26-28 Ft Wide Baseball

36 Ft Wide Baseball

Football

14 Ft Wide Football
### 32 Ft Wide Football

<table>
<thead>
<tr>
<th>Home</th>
<th>Visitor</th>
<th>Down</th>
<th>To Go</th>
<th>Ball On</th>
<th>35 Yd Line</th>
<th>Event</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>1:58:10</td>
<td>23</td>
<td>3</td>
<td>10</td>
<td>Go</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1:58:20</td>
<td>23</td>
<td>3</td>
<td>10</td>
<td>Go</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1:58:30</td>
<td>23</td>
<td>3</td>
<td>10</td>
<td>Go</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1:58:40</td>
<td>23</td>
<td>3</td>
<td>10</td>
<td>Go</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1:58:50</td>
<td>23</td>
<td>3</td>
<td>10</td>
<td>Go</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**Notes:**
- FB-1172-4BL-2: Electronic team names (not shown)
- FB-1172TK-2: R1 captions and team names
36 Ft Wide Football

40 Ft Wide Football
45 Ft Wide Football

FB-8145-48L-2

FB-8145KH-48L-2
SOCCER

14-20 Ft Wide Soccer

24 Ft Wide Soccer